

Jane Doe (Main)

Candidate has answered 3 out of 50 questions incorrectly and achieved a pass rate of 92.50%. The wrong answer(s) were given in:

Principle 3: Promotion of Individuality

Competence 3.2: Roles and Responsibilities

Criteria 3.2.1: Understand how to contribute to developing a service user's personal plan and who to involve if any changes are needed

Question: Which of the following would lead you to arrange a change in your service user's personal plan?

- a) When your service user did not eat their breakfast one morning
- b) When your service user is no longer able to weight-bear
- c) When your service user requests breakfast in bed
- d) When your service user wishes to have their hair washed

Correct Answer: b) When your service user is no longer able to weight-bear

Answer Given: a) When your service user did not eat their breakfast one morning

Principle 4: Safety, Security and Promotion of Well-Being

Competence 4.1: Coping with Emergency Situations and Unexpected Events

Criteria 4.1.2: Make sure you understand what to do in an emergency

Question: In an emergency situation in your service user's home, would you?

- a) Phone the emergency number immediately
- b) Contact your supervisor and report the emergency, then phone the emergency services
- c) Leave the service user where they are and make the call
- d) Make sure your service user is safe and comfortable and phone the emergency number

Correct Answer: d) Make sure your service user is safe and comfortable and phone the emergency number

Answer Given: b) Contact your supervisor and report the emergency, then phone the emergency services

Competence 4.2: Working in a Lawful, Safe and Effective Way

Criteria 4.2.4: Know what you should do if you identify any hazards in the home

Question: Your service user has a dog that is protective of them and growls when you get near your service user. Would you?

- a) Ask for the dog to be re-homed
- b) Ask your service user to arrange for the dog to be shut in another room prior to your call
- c) Listen to your service user's advice that the dog will not harm you and carry on
- d) Ask your service user if the dog likes chocolate

Correct Answer: b) Ask your service user to arrange for the dog to be shut in another room prior to your call

Answer Given: c) Listen to your service user's advice that the dog will not harm you and carry on